

# CHARLOTTE BALLET

## PROTECTIVE MEASURES FOR IN-PERSON PERFORMANCES

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To ensure the safety of our patrons, dancers and staff and to provide a welcoming and pleasant environment upon our return to the theater, the following safety measures have been put in place:

- All patrons ages two and older attending a performance at the Center for Dance are required to wear a mask. The mask must be worn before, during and after the performance.
- Masks will be provided for anyone who arrives at the Center for Dance without one. If a patron refuses to wear a mask, they will be asked to leave the building and their ticket(s) will not be refunded.
- The number of seats for each performance is limited to 25.
- Patrons will be seated socially-distanced by ticketing group in the theater.
- Lobby and house doors will open 30 minutes prior to the performance. Once a group has checked in at the front desk, they are welcome to proceed into the theater and take their seats. Please sit in your assigned seats to maintain social distancing in the theater.
- Please note: this performance has a run time of approximately 60 minutes with no intermission. We advise you to arrive early to allow time to complete our check-in procedures. Please plan your trip to the theater accordingly.
- All patrons will acknowledge a health pledge and have their temperatures scanned upon entering the building. If a person's temperature registers 100.4 or higher, they will be asked to leave the building and their ticket(s) will be refunded.
- Each adult in a ticketing group will be asked to provide their name and phone number for the purposes of contact tracing, if necessary, upon check-in.
- Entry and exit points are clearly marked throughout the building. Guests will enter through the doors on North Tryon and exit directly from the theater into the parking lot following the performance.
- Concessions will not be available at the theater, and ticketing groups are asked to remain socially-distanced from each other at all times. Markers will be placed on the lobby floor to indicate social distancing.
- Hand-sanitizing stations will be provided throughout the facility; patrons are asked to disinfect hands upon arrival at the Center for Dance.
- Patrons can access their seats without coming into contact with any door handles or other high-touch surfaces.
- All surfaces, restroom facilities and theater seating will be cleaned and disinfected before and after each performance. Please note capacity restrictions posted outside of restrooms.
- Charlotte Ballet will use contactless ticketing and digital playbills for all performances.



The health of the community is our top priority. If you are feeling ill, we ask that you stay home and do not attend a performance. In such an event, please contact our patron engagement team at [AudienceServices@charlotteballet.org](mailto:AudienceServices@charlotteballet.org).